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No doubt, we're living in unprecedented times. As the situation with coronavirus (COVID-19) continues to develop, we are reminded of how fortunate we are to be part of such a strong movement of people helping people.

It's times like these that we're reminded of the important role each of us plays. Your credit union is not just a transactional hub for the community you serve. You're the trusted financial partner to your members. Like you, CUNA Mutual Group is doing something more meaningful than simply selling insurance policies, annuities or investment funds. We're helping your credit union protect your members' financial future.

So, while it's important everyone continues to move at an incredible pace to navigate through the uncertainty, it's also important to remember **we are all stronger together**. Here are some of the ways we're helping to serve you and your members when you need us most:

- Getting you access to [resources](#) and answers to frequently asked questions:
 - [Annuities Business FAQ](#)
 - [Business Protection FAQ](#)
 - [CUNA Brokerage Services, Inc. FAQ](#)
 - [Lending FAQ](#)
 - [Retirement Plans FAQ](#)
 - [TruStage FAQ](#)
- Providing you timely [actionable insights](#) to manage risk and enhance business resiliency.
- Making meaningful product changes in response to COVID-19:
 - **Bond:** On Premise Limit – Temporary increase of \$500,000 at no charge for current Bond policyholders
 - **LOANLINER®:** Customization Fees – Waived if intent is to assist members experiencing financial hardship due to COVID-19
 - **loanliner.com:** Emergency Aid Loan – Workflow available to increase

response times

While this crisis is very unsettling, we are proud to be a part of the solution. Please let us know if there is anything we can do to help. #strongertogether

Stay healthy and safe,

Mark Louer
Account Executive

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